

# **OpenTable To End Support of Windows NT 4.0 Beginning With OpenTable Version 6.0**

Preparing for OpenTable Version 6.0

## **Overview**

Beginning with the next major version of the OpenTable software (Version 6.0) scheduled for release during the Summer of 2006, the OpenTable software will no longer be supported on the Windows NT 4.0 operating system. This means that if you are currently running OpenTable on a computer that has this operating system, the OpenTable software will no longer work on that computer after upgrading to Version 6.0

## **Call to Action**

### ***What should restaurants do?***

If your restaurant has an older machine running the OpenTable software and it has any version of Windows NT 4.0, you will need to do one of the following:

- If you have other computers in the restaurant or the office that have one of the supported operating systems (Windows XP, Windows 2000), you can move the OpenTable software onto this other computer. Please contact OpenTable customer support for assistance.
- Remove the OpenTable software from the old computer and lease an additional OpenTable terminal. This option will increase your monthly OpenTable fees by a small amount but is a cheaper alternative in the short term. If you are interested in this option, please contact your OpenTable account manager.
- Purchase a new computer with a newer operating system like Windows XP. You can purchase a very capable but fairly inexpensive PC today that is much faster, has more memory, and has other nice features like a CD burner. If your budget is extremely tight, you can just purchase the PC without the monitor and other peripherals to keep costs low (for example, Dell allows you to do this online).

## **Background**

### ***What is an “OS”?***

“OS” stands for “Operating System”, which is an essential piece of software that is required to run all computers. There are many different operating systems and today, the OpenTable software runs on a few different versions of Microsoft’s Windows operating system.

Microsoft continually makes improvements to its operating systems over time and releases them to the market. Older releases include Windows 95, Windows 98, Windows ME, and Windows NT 4.0. More recent releases include Windows 2000, and Windows XP. Eventually, older releases are phased out and are no longer supported – the industry term for this is “sunsetting” or “end of life”. Microsoft has done this with several operating systems, including Windows 95, Windows 98, Windows ME, and Windows NT 4.0.

**An operating system is an essential piece of software that is required to run all computers.**

**Windows NT 4.0 is one of the older versions of Windows.**

**Microsoft has discontinued support of Windows NT 4.0 since 6/30/2004.**

**OpenTable will no longer run on any version of Windows NT 4.0 beginning with OpenTable Version 6.0.**



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WindowsNT4.0Support  
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### **How can I find out the version of my computer's operating system?**

To find the version of Windows on your computer:

- Click/tap the "Start" button (usually in the lower left part of the screen).
- Click/tap "Run".
- Type "winver" without quotes in the text field and hit the "Enter" key. The system will display a window with the Windows version.

### **Why is OpenTable discontinuing support for Windows NT 4.0?**

There are a variety of reasons why OpenTable is discontinuing support:

- Version 6.0 of the OpenTable software has features that do not work with Windows NT 4.0.
- Windows NT 4.0 is older, less reliable, and in most cases, runs slower than the newer operating systems like Windows 2000 or XP. Part of the speed issue is attributed to the slowness of the operating system itself, but part of this is also due to the fact that older computers are simply not as powerful as newer computers.
- Microsoft has discontinued support for Windows NT 4.0 since 6/30/2004.

For more information about Microsoft support of Windows NT 4.0, please refer to the following Web site: <http://support.microsoft.com/lifecycle/?p1=3194>.

